

Maryland Assistance Programs

Program	Benefits	Eligibility Requirements	How to Apply	What You Need to Apply
MEAP	<ul style="list-style-type: none"> MEAP provides financial assistance with home heating bills. 	<ul style="list-style-type: none"> The Customer must have a gross (before tax) household income at or below 175% of the Federal Poverty Guidelines listed on next page. The person whose name is on the account must live in the home. 	To apply, visit mydhrbenefits.dhr.state.md.us or call the Maryland Department of Human Services at 1-800-332-6347 .	<ul style="list-style-type: none"> Copy of Applicant's photo identification. Proof of Residency. Copies of Social Security cards for the entire household (including children). Proof of household's total gross income for the last 30-day period. Recent utility bill, heating fuel bill/receipt or termination notice (if applicable).
EUSP	<ul style="list-style-type: none"> EUSP Bill Assistance provides financial assistance for electric bills. Eligible customers receive help that pays a portion of their current electric bills. EUSP Arrearage Retirement Assistance helps customers with large, past due electric bills. But, can only be received once every five years. 	<ul style="list-style-type: none"> The customer must have a gross (before tax) household income at or below 175% of the Federal Poverty Guidelines listed on next page. For the Arrearage Retirement Assistance, the customer must have a past due amount of \$300 or greater. 	To apply, visit mydhrbenefits.dhr.state.md.us or call the Maryland Department of Human Services at 1-800-332-6347 .	<ul style="list-style-type: none"> Copy of Applicant's photo identification. Proof of residency. Copies of Social Security cards for the entire household (including children). Proof of household's total gross income for the last 30-day period. Recent utility bill, heating fuel bill/receipt or termination notice (if applicable).
USPP	<ul style="list-style-type: none"> Designed to protect income eligible families from utility turn-offs during the heating season. Must participate in the Average Payment Plan. 	<ul style="list-style-type: none"> The customer must have a gross (before tax) household income at or below 175% of the Federal Poverty Guidelines listed below. 	To apply visit mydhrbenefits.dhr.state.md.us or call the Maryland Department of Human Services at 1-800-332-6347 .	<ul style="list-style-type: none"> Copy of Applicant's photo identification. Proof of residency. Copies of Social Security cards for the entire household (including children). Proof of household's total gross income for the last 30-day period. Recent utility bill, heating fuel bill/receipt or termination notice (if applicable).

Program	Benefits	Eligibility Requirements	How to Apply	What You Need to Apply
CEF	Provides assistance to qualifying residential customers who need emergency help paying their electric bill.	Determined by Agency.	To Apply contact: <ul style="list-style-type: none"> • Religious Coalition for Emergency Human Needs – 301-631-2670 • Allegany Co. Human Resources Development Commissions Office of Home Energy Programs – 301-777-8550 • Human Services Programs of Carroll County – 410-857-2999 • Garrett Co. Community Action Committee – 301-334-9431. 	Determined by Agency.
211	This nationwide resource and information helpline will identify programs in your area that may assist you or someone you know with utility bills.	Requirements may vary based on program referrals.	For more information: call 211 ; visit www.211.org ; or text your ZIP code to 898211 . Available 24 hours a day, 365 days a year.	

2023 Eligibility Guidelines – Percent Poverty Level per Family/Household			
Household Size	175%	Household Size	175%
1	25,515	5	61,495
2	34,510	6	70,490
3	43,505	7	79,485
4	52,500	8	88,480
<i>For families/households with more than 8 persons, add \$8,995 (175%) for each additional person.</i>			

For more information about any of these programs or to find out if you qualify, visit www.firstenergycorp.com/billassist and click on “Search Assistance Programs.” You can also call us Monday through Friday from 8 a.m. to 6 p.m. at the number listed below.

Potomac Edison: 1-800-868-0011